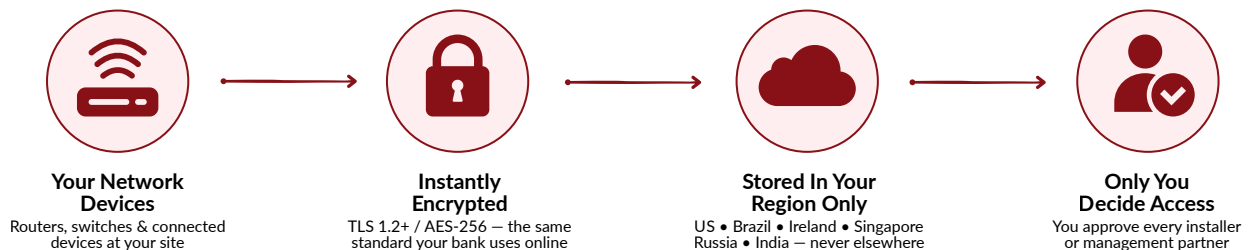


HIKVISION NETWORKING SOLUTIONS: Where Does Your Data Go?

A plain-language guide for Synchroweb customers deploying Hikvision networking equipment — routers, switches and connected devices — who are asking: is my data safe, who can see it, and does it stay in my country?

Global Technology. International Standards. Your Data, Your Region.

ISO 27001 • ISO 27701 • CSA STAR CERTIFIED — NO DATA HOSTED IN MAINLAND CHINA



Your Data Stays In Your Region

Hikvision runs separate cloud sites in six regions around the world — the US, Brazil, Ireland, Singapore, Russia and India. Your routers, switches and other connected network devices always talk to the site closest to you, and your data never crosses into another region. There are no Hikvision data centers in mainland China.



It's Locked, Not Just Stored

Every connection between your network devices, the cloud and your management app runs over TLS 1.2 or higher with 256-bit AES encryption — the same protocol and encryption strength banks use to protect online banking and payments. Data is encrypted again once it reaches storage, and only your own device holds the key to unlock it — Hikvision itself cannot view it.



Checked By Outside Auditors, Not Just Hikvision

Hikvision's cloud security isn't self-graded. It's independently audited every year against ISO 27001 (information security), ISO 27701 (privacy) and CSA STAR (cloud security) — the same benchmarks banks and hospitals are held to.



You're Always In Charge

You own your account and your data. You choose exactly which installer or management partner can access and configure your network devices, what they're allowed to do, and for how long — and you can switch off their access at any moment, instantly.

This is a plain-language summary for general reference. Synchroweb can provide Hikvision's full Cloud-Based Platform Security White Paper (Oct 2024) to your IT or security team on request.