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2026 COMPANY PROFILE

Synchroweb Technology (M) Sdn Bhd specializes in the networking & wireless. Our expertise is in the distribution, support, training and analytical software as a service.

**Keep In Touch
With Us**

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ABOUT SYNCHROWEB



Synchroweb Technology (M) Sdn. Bhd. is a technology leader focused on improving the ways businesses collect information. Synchroweb Technology was first established in the year 1999 and officially incorporated in year 2001.

What started off a goal to be an open source alternative, eventually grew into a leading professional company that provide network research and development, services deployment and captive portal / radius solutions technology.

Our innovations in the Wi-Fi industry combined with our distributed products from potential brands have made us a formidable force in delivering cost-effective solutions.

COMPANY INDUSTRIES



Synchroweb is based in Malaysia, however our wireless network expertise extends internationally through our partners from neighboring countries such as **Singapore, Thailand, Indonesia, Philippines, Vietnam, Brunei, Cambodia** to clientele across the globe from **Spain, Ecuador, Azerbaijan, Zimbabwe, Pakistan, India, New Zealand** and more.

We serve a multitude of industries. Wi-Fi presence is a vital component for hospitality, leisure and entertainment centres, food and beverage outlets, corporate organizations, educational facilities, public events and transportation hubs. Our professional approach ensures the full potential of Wi-Fi technology can be achieved.



SYNCHROWEB SOLUTIONS

WI-FI CAPTIVE PORTAL AND HOTSPOT

A single platform that enables customer data gathering and analytics by offering Wi-Fi / network access.

Enables you to manage and customize your splash portal, analyze login behavior, social network targeting, ad campaigns and more.

Social Wi-Fi

Kiwire social login feature allows your user to access your network by their preferred social media profile at the press of a button.

Wi-Fi Analytics

We will gather the client information on individual adverts. Behavioral data includes customers log on time, how long they stayed and what device they used.

Wi-Fi Marketing

Enables you to market to users your service but in a controlled and targeted manner. The marketing process starts when people commence their Wi-Fi log-in journey.

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SYNCHROWEB SOLUTIONS

IoT Intelligence for Smarter, Safer Workspaces



Omaya Workspace is an innovative, IoT-powered platform designed to transform the way businesses manage their operations, assets, and personnel in real-time.

By leveraging real-time data from assets, personnel, and environments, Omaya Workspace enables smarter decision-making and seamless automation.



Asset/Goods Tracking



Staff Identification



Warehouse Management



Environmental Monitoring



Usage Level Detection



Room Occupancy

How it works

Track Assets, Drive Efficiency, and Safeguard People: For Every Industry

Omaya Workspace is design specifically for Smart building, Healthcare, Airport and offices building.

Combines Bluetooth technology and IoT sensors to enable real-time tracking, monitoring, and management of people, assets, and spaces.

Products

DISTRIBUTION



MikroTik, a Latvian company founded in 1996, develops routers and wireless ISP systems, providing Internet hardware and software worldwide.



Mimosa's access, backhaul, and client solutions are designed for hybrid fiber-wireless networks, supporting both point-to-point and point-to-multipoint connections.



FlashStart is a global leader in DNS filtering, protecting businesses, schools, financial institutions, and governments from cyber threats and inappropriate web content.



Ubiquiti Inc. offers solutions like airMAX™, UAP, airFiber™, and EdgeMAX™, with innovative technology, great pricing, and Synchroweb's support.



Provides a wide range of products designed to meet the needs of enterprises, helping them build stable, fast, and secure wireless networks for efficient office operations



Galera Cluster is a synchronous multi-master database cluster, based on synchronous replication and MySQL and InnoDB.

OTHER PRODUCTS WE PROVIDE



OUR SERVICES

Official Distributor & Reseller

Our services have helped customers around the world with cost-effective products, a professional approach, and reliable support.

As Official Distributor, we ensure that our customers not only receive the best quality and prices, but also the highly demanded technical support they need.

Development

We develop software-based Wi-Fi solutions such as captive portal management, crowd analysis & others.

Our in-house developed software (Kiwire and Omaya Workspace) designed primarily for Wi-Fi data analytics and reporting have helped businesses engage and connect with millions of users.

Training Academy

Develop knowledge skills as we share new technologies and recommend solutions for the Wi-Fi industry.

Join us for a free session and learn more about what the Wi-Fi industry has to offer to benefit organizations around the globe.

Product Support & Warranty

We ensure that our customers get the proper attention they need to get their products up and running.

Wi-Fi products often involve high valued investments especially when it comes to large scaled projects. Get the assurance you need via Synchroweb Technology.

OUR BUSINESS

Why Synchroweb

With up to 27 years of industries experiences. Our expertise is in the distribution, support, training and analytical software as a service.

Mission Statement

Synchroweb's Vision is:

In Synchroweb We Trust - Represents our purpose and commitment to our client for us to strive excellent solutions, services and product.



Why Synchronweb Different

Wi-Fi Experts



We've helped thousands of government sector, Managed Service Providers and Enterprise to manage their Wi-Fi solution that combine social data capture, visitor metrics and marketing automation services.

Managed Services

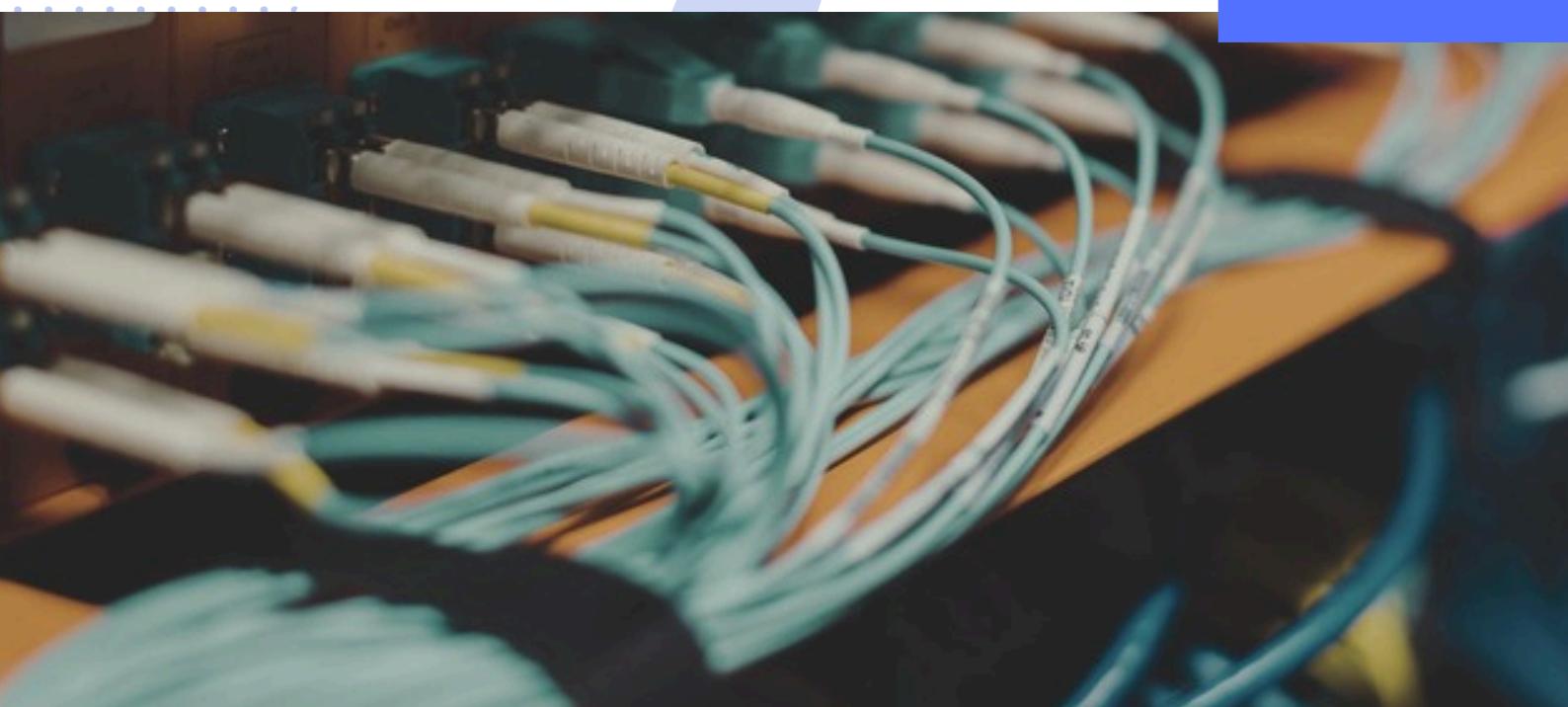
We provide 24/7 customer and technical support and remotely supervise the entire corporate network, including parts and labor, to ensure everything is running as it should. Our goal is to provide optimal service across your entire building at all times.

Easy Network Setup

We conduct a full survey before installing the network to ensure it is built correctly the first time. Our surveys map, plan and help design your IT infrastructure for optimal performance, security and compliance.



TECHNICAL SUPPORT CALL FLOW PROCESS



Technical support available 24x7x365

Highly structured system for the processing of tickets/calls

